

## FY2025 Third Quarter Financial Results Presentation

EUCALIA Inc.

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## 1 EUCALIA Group Overview

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### ► EUCALIA's "Sanpo-Yoshi" Worldview

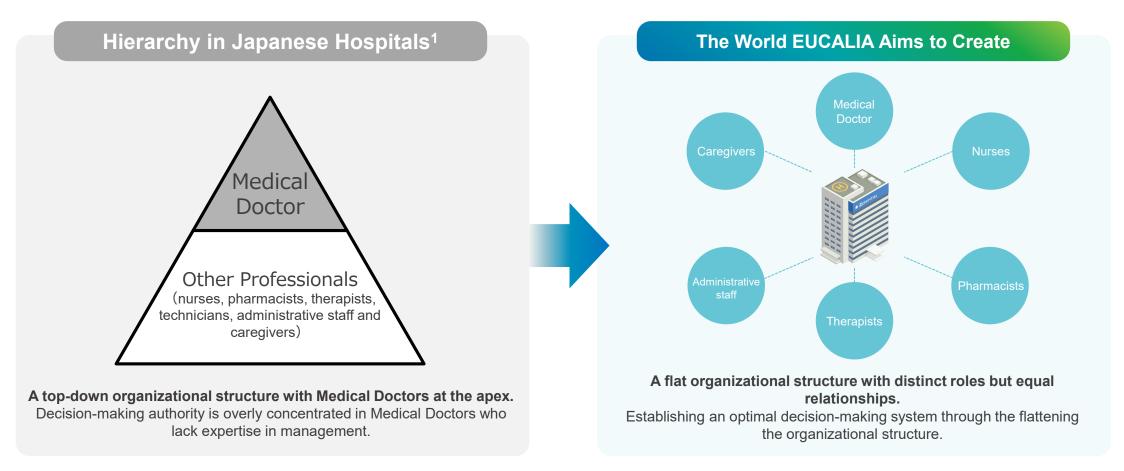
EUCALIA Group aims to create a "good for all three sides (Sanpō Yoshi)" ecosystem in healthcare.

By excelling in each of these areas, the Company seeks to benefit all parties – healthcare providers, healthcare professionals, and patients – thereby building a sustainable healthcare ecosystem in local communities.



## ▶ Addressing Root Causes ─ Transforming Hospitals' Culture

Transforming the fundamental challenge of the hospital and healthcare industry—the "physician-centered culture"—by introducing a "flat structure" to drive innovation in the healthcare sector.



## ► Five Key Issues in Japan's Healthcare Industry

The starting point is that hospitals are not managed properly, which undermines their function as a social infrastructure for patients, the medical professionals who work there, and ultimately, society.

## Inefficient operations and a culture that resists change

Department is getting individualized and personalized as specialization progress. Together with a culture to check complexion of doctors. Inward-looking culture is rampant.

Product-out thinking and overemphasis on profit

Value chain is not built upon patients' perspective. Profits in the value stream is concentrated in the hands of upstream players such as pharma companies.



Unable to operate at a profit without

Over 70% of Delay in developing a comprehensive and cooperative community care system

The functional reorganization of hospital beds has not progressed and insufficient. Medical resources are far from being optimally allocated

Lack of medical and long-term care digital solutions that meet on-the-ground needs

In addition to a lack of IT literacy in the field, there is also a shortage of companies that can develop systems and services needed in the field.

## **▶** Five Key Themes for Change

To realize innovation, we have established five themes of transformation. We are developing our business in each area in accordance with the transformation themes.

## Optimization of hospital operations

Standardize and optimize operations. Foster a culture of continuous improvement.

Build an environment in which healthcare professionals can work with vigor and enthusiasm.



## Pursuit of patient-driven THEMES VBHC<sup>1</sup>

Improve the quality of healthcare by pursuing added value for patients. Become an industry where hospitals that strive to improve the quality of healthcare are duly recognized.



# 1 Separation of medical care and management.

Build evolutional, developmental and sustainable hospital/medical corporation management.



## Community Comprehensive Model

Build a collaborative model that seamlessly links medical care to long-term care. Create an environment where the elderly can be supported in the community until the end of their lives.



## **5** Digital Transformation Suitable for the Field

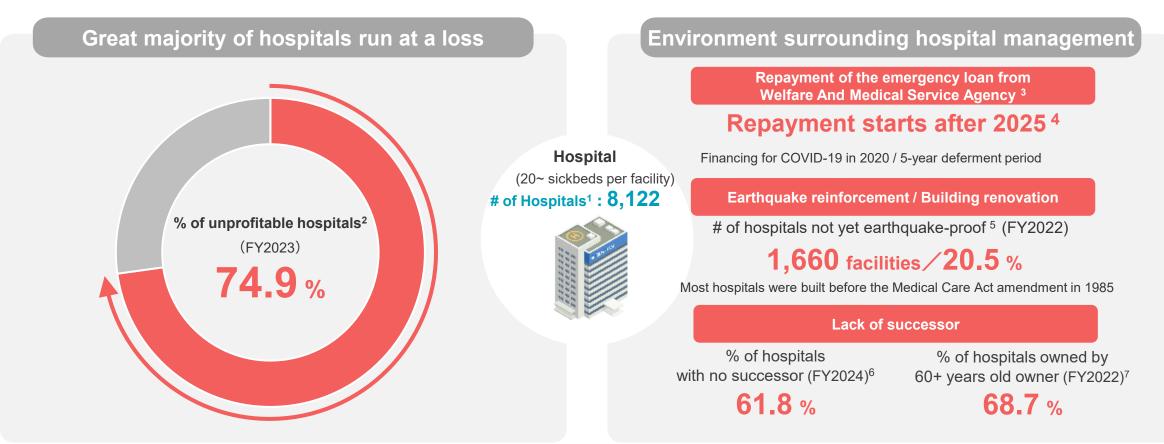
Facilitates the digitalization of the medical and nursing care industry. Realize improvement of the working experience for healthcare professionals and the patient visit experience.



(Notes) 1. An abbreviation for Value-Based Healthcare. This concept shifts the evaluation criteria of medical practices from the traditional healthcare provider perspective—focused on safety, cost, and effectiveness—to prioritizing value from the patient's standpoint.

## ▶ Market Opportunities | Macro Trend

Increasing number of hospitals in serious cash-flow difficulties due to repayment of the emergency loan from Welfare And Medical Service Agency (WAM) and renovation of aging buildings



(Notes)

- 1. As of first of Oct. 2023. MHLW "Summary of Static/Dynamic Surveys of Medical Institutions and Hospital Report in FY2024"
- 2. Hospitals with a loss in medical profit excluding COVID-19 related subsidies. (n=967) Source: JHA/AJHA/AJHC "FY2024 Hospital Management Periodic Survey"
- 3. Emergency loans provided by Welfare And Medical Service Agency (WAM) during the COVID-19 expansion in 2020
- 4. Source: WAM

- 5. Total of "Number of hospitals where some buildings are not earthquake-resistant", "Number of hospitals where all buildings are not earthquake-resistant" and "Number of hospitals whose buildings' earthquake-resistance is unknown" in the "Survey on the Status of Seismic Retrofitting of Hospitals" by MHLW 2023.
- 6. Source: Teikoku Databank "Survey on the Trend of Ratio of the Successor Absence in Japan"
- 7. Source: MHLW "FY2022 Summary of Statistics on Physicians, Dentists, and Pharmacists"

## Business Model | Support System

Unique business model supports restructuring and sustainable growth of hospitals with cash-flow difficulties

Services Recurring revenue Operations Business guidance fee improvement support Outsourcing fee Sale and leaseback Real estate rent of real estate **Business** model Working capital Interest **EUCALIA** Affiliated hospital DX and Hospitals that have entered into a partnership agreement Monthly fee or a similar type of agreement data utilization Providing packages of various services, including management consulting and working capital etc... Transformation of the work environment Transformation in management awareness Transformation for growth Creation of a business plan and Optimization of human Planning to increase sickbeds business management system resources/procurement systems (M&A of other hospitals) Financing through Utilization of medical data DX of hospital operations Support sale and leaseback of land line-up Working capital support HR recruiting support Service expansion etc. Strategy formulation support **Business optimization** Know-how to support the turnaround etc. (market-in based analysis) (task shifting, etc.)

## **▶** Business Model | Wide-Range of Management Support Lineup

Strong cash-flow generation capacity through i) flexibility to provide solutions to various management issues faced by hospitals, and ii) continuing commitment to improving client performance over the ultra-long term (10

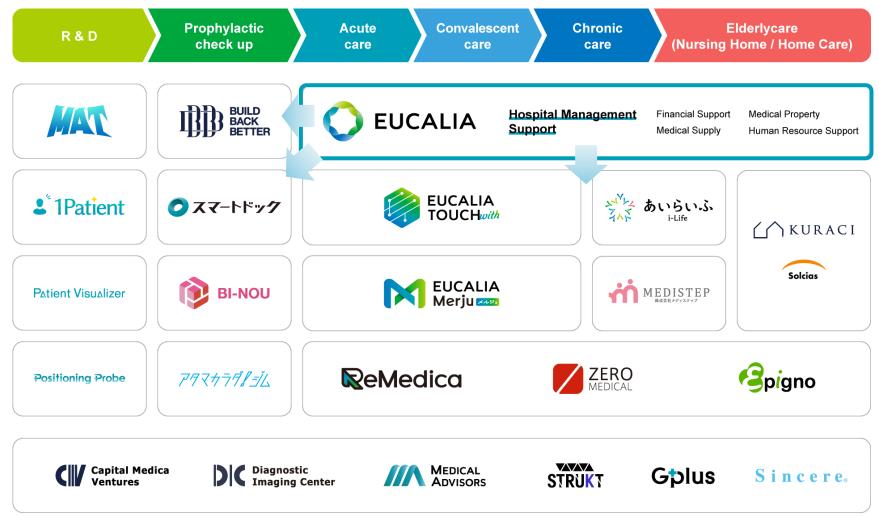
years or more) **EUCALIA** Consulting Company<sup>1</sup> **BPO Company**<sup>1</sup> Fund<sup>1</sup> **Business plan Business** management system Working capital support Support **Procurement** optimization line-up **HR** optimization Support for commnitybased integrated care Extension / Reconstruction / Relocation **Fixed Remuneration** Revenue model Long-term Spot type EXIT type type **CF** generation Over 10 years<sup>2</sup> Less than 1 year Several years 1 year

<sup>1.</sup> Our Views on the general Consulting company, BPO company and Fund

<sup>2.</sup> Some support exists for less than 10 years

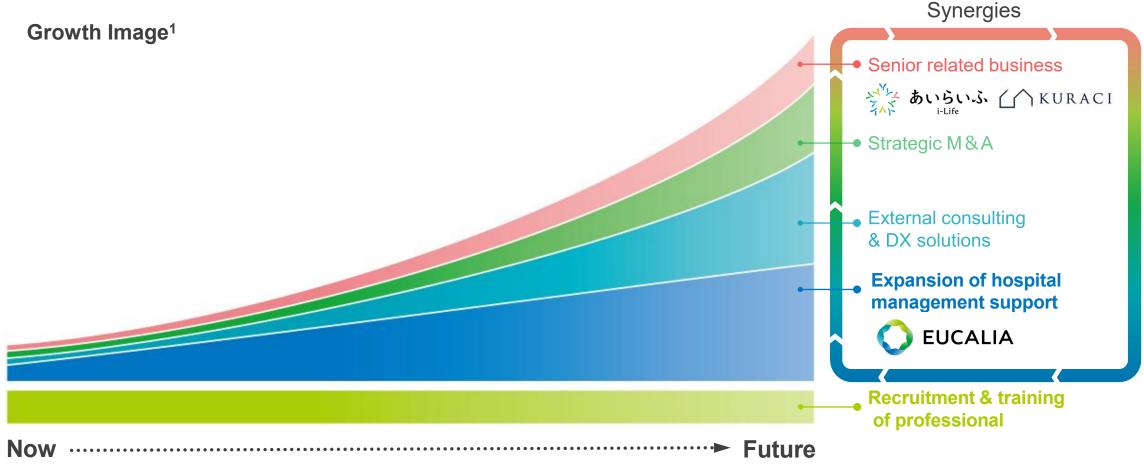
### **EUCALIA's Business Domains**

Developing businesses broadly and deeply along the healthcare value chain, with hospital management support as the core business



## ▶ Unique Growth Strategy Based on "Medical and Nursing Front Lines"

Aiming to grow the asset-light business and realize the continuous M&A through leveraging the medical and nursing care assets held by our Total medical management support business and senior related business



## <sup>2</sup> FY2025 Third Quarter Results

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## Executive Summary

## Net sales and profit attributable to owners of parent moved within the expected range; initiatives to improve earnings are underway.

- In response to a temporary change in the external environment surrounding medical institutions, we partially revised our business operation policy from the third quarter and launched measures to improve earnings. The impact from delays in the start of affiliations with some medical corporations is being absorbed through external consulting and other services, with the aim of achieving the initial plan.
- Upfront investments to expand the future earnings base (hiring, investments in new businesses, M&A, etc.) continued.

#### In addition to achieving targets in the core business, contributions from M&A targets began.

- In the Total Medical Management Support Business, affiliations with three additional hospitals commenced. Against the initial target of 5–8, the baseline of five was achieved.
- From the third quarter, consolidation of ZEROMEDICAL, INC. and Medistep Inc., which joined the Group this fiscal year, began. While PMI involves upfront investment elements, synergies with existing businesses—e.g., the launch of a factoring service at ZEROMEDICAL, INC.—are emerging, expanding the value delivered to customers.

#### While advancing PMI, we continue to actively consider new M&A and capital/business alliances.

- For the eleven M&A/alliances already executed, synergy creation continues.
- As PMI of companies acquired through the second quarter was prioritized, there were no new M&A/alliances in the third quarter.
- Active screening continues, and multiple projects are in progress.

(Notes) 1. BPO = Business Process Outsourcing.

### > FY2025 Third Quarter Consolidated Results

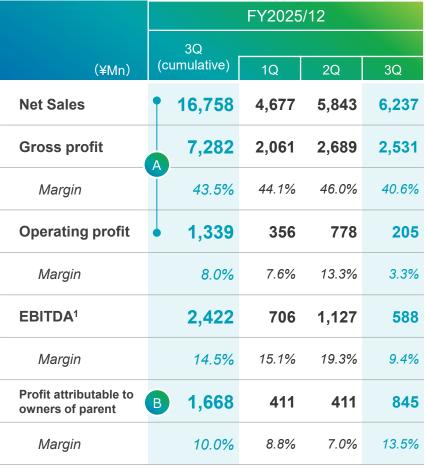
	FY2024/12			FY20	25/12		
	3Q	3Q				YoY (Amount)	/ YoY (%)
(¥Mn)	(cumulative)	(cumulative)	1Q	2Q	3Q	To T (7 timodrit)	7 101 (70)
Net Sales	14,660	16,758	4,677	5,843	6,237	+2,098	+14.3%
Gross profit	6,645	7,282	2,061	2,689	2,531	+636	+9.6%
Margin	45.3%	43.5%	44.1%	46.0%	40.6%	-	-
Operating profit	1,942	1,339	356	778	205	-602	-31.0%
Margin	13.2%	8.0%	7.6%	13.3%	3.3%	-	-
EBITDA <sup>1</sup>	2,199	2,422	706	1,127	588	+223	+10.2%
Margin	15.0%	14.5%	15.1%	19.3%	9.4%	-	-
Profit attributable to owners of parent	1,614	1,668	411	411	845	+54	+3.4%
Margin	11.0%	10.0%	8.8%	7.0%	13.5%	-	-

## > FY2025 Third Quarter Consolidated Results - Segment Breakdown

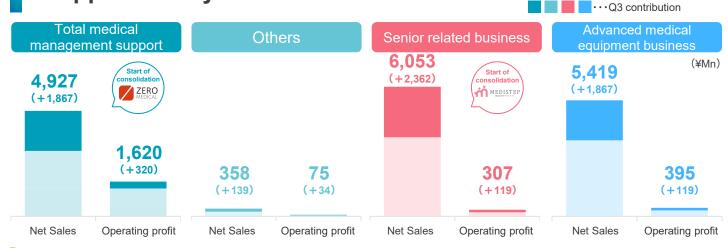
		FY2024/12			FY202	25/12		
	(¥Mn)	3Q (cumulative)	3Q (cumulative)	1Q	2Q	3Q	YoY (Amount) ,	/ YoY (%)
Sec	■ Total medical management support	4,695	4,927	1,284	1,775	1,867	+231	+4.9%
Segment	Senior related business	5,082	6,053	1,734	1,956	2,362	+971	+19.1%
Net Sales	Advanced medical equipment business	4,845	5,419	1,560	1,991	1,867	+573	+11.8%
les	Others	37	358	99	120	139	+321	+855.2%
(O	■ Total medical management support	2,045	1,620	400	899	320	-424	-20.8%
egmer	<ul><li>Senior related business</li></ul>	470	307	87	99	119	-163	-34.7%
Segment Profit	<ul><li>Advanced medical equipment business</li></ul>	380	395	153	122	119	+14	+3.9%
iť	Others	-127	75	12	28	34	+202	-

### > FY2025 Third Quarter Consolidated Results - Supplementary Information

#### **Consolidated Results**







#### A Start of consolidation of two newly acquired companies

Consolidation of ZEROMEDICAL, INC. and Medistep Inc., which joined the Group this fiscal year, began in the third quarter. ZEROMEDICAL, INC. is reflected in the Total Medical Management Support Business, and Medistep Inc. is reflected in the Senior Related Business.

In addition to the consolidation of these two companies, concentrating business resources on external consulting services during the third quarter and catching up revenue timing from the prior quarter contributed to higher net sales in each segment.

On an operating profit basis, the level was weighed down by ongoing upfront investments initiated in the first quarter (hiring and investments in new businesses, etc.) and, from the third quarter, by amortization of goodwill associated with M&A and an operating loss at ZEROMEDICAL, INC.

#### B Tax effects associated with the merger of a consolidated subsidiary

A tax effect from the absorption-type merger of Smart Scan Inc. (succession of tax loss carryforwards) arose in the third quarter, pushing up profit attributable to owners of parent.

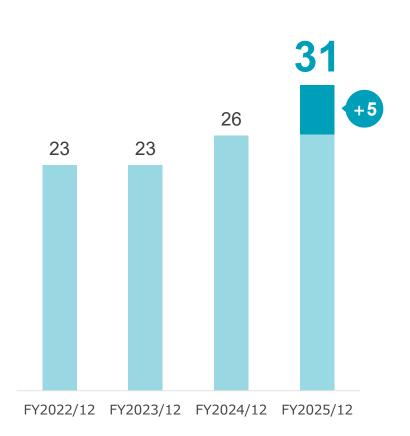
As this was incorporated into the plan as announced in February, there is no impact versus the initial plan.

**Key Segment Highlights** (as of the 3rd Quarter) - Total medical management support business -

### **KPI** | Number of Affiliated Hospitals

#### **Key Topics**

(Number)



#### Start of affiliations with three additional hospitals

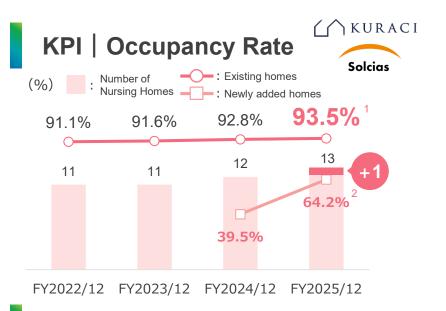
In the third quarter, affiliations with two medical corporations (three hospitals) began, bringing the number of affiliated hospitals this fiscal year to five. The baseline against the initial target (5–8 affiliations) has been achieved. Multiple negotiations toward further affiliations are in progress.



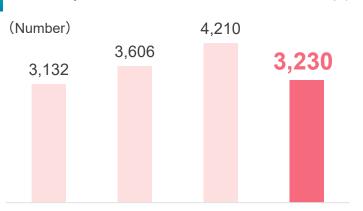
## Start of contributions from large external consulting projects and from M&A targets

Large projects awarded in Q2 (e.g., Toranomon Hospital; Matsudo City General Hospital) began revenue recognition in Q3; contributions are expected to expand stepwise with project progress. ZEROMEDICAL, INC. was consolidated from Q3 and is reflected in profit or loss; amid PMI, goodwill amortization and an operating loss mean its contribution to profit for the current fiscal year is expected to be negative.

### **Key Segment Highlights** (as of the 3rd Quarter) - Senior related business -



### KPI | Number of Referrals がらいふ



#### **Key Topics**





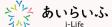


#### Occupancy at existing homes remains at the highest level, and the turnaround at newly added homes is also progressing

- The occupancy rate at the 11 existing homes was 93.5%, further improving from the end of the second quarter.
- The two newly added homes—KURACI Familia-Nishishinjuku (business transferred in April 2024) and Solcias-Sakura (business transferred in April 2025)—are in the turnaround phase following the business transfers. At KURACI Familia-Nishishinjuku, efforts continue to recover the low pretransfer occupancy rate, and occupancy is improving steadily toward reaching break-even within the current fiscal year.
- For Solcias-Sakura as well, while PMI is under way, occupancy is on a recovery trend.

Total Senior Life





#### We are advancing organizational enhancements to reach the target level for the Number of Referrals.

- As of the end of the third quarter, the Number of Referrals increased 3.8% year on year, but remained below the initial plan (+10–15%).
- Because newly hired staff (mostly industry-inexperienced) have required more ramp time than expected, there is a gap in the lead time to reach full productivity. We are rebuilding the internal training framework to accelerate ramp-up (ongoing).
- In real-estate-related services, sales of properties procured by the second quarter began in the third quarter; contributions will be recognized progressively, with full-fledged contribution expected in the fourth quarter.

FY2022/12 FY2023/12 FY2024/12 FY2025/12

## ▶ Operating Policy for the Second Half to Achieve Targets<sup>12</sup>

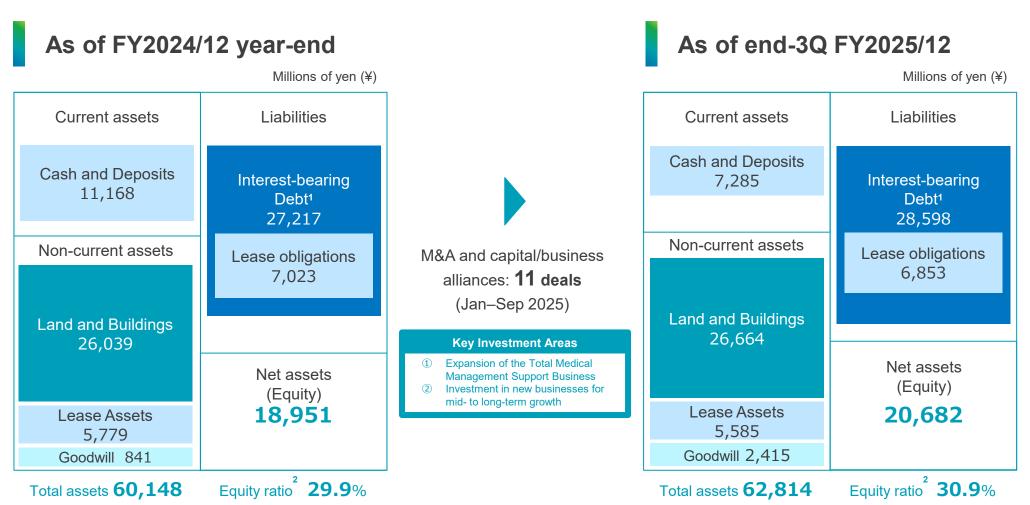
In response to temporary changes in the external environment, we will partially revise the 2H plan and continue activities to achieve targets. Temporary change in the (Actual) (Ongoing) external environment Following the expansion of lending 1Q - 2Q3Q - 4Qlimits by the Welfare and Medica Service Agency (WAM), decisions to Company establishment; M&A / become affiliated hospitals were deferred capital and business alliances Increase in affiliated hospitals Increase in affiliated hospitals Hospital **ZERO** MEDICAL We proceeded with negotiations assuming the initial We continue to assume the initial plan (5-8 deals); in line management Leverage ZERO MEDICAL's sales plan (5-8 deals) and achieved a net increase of +2 as with the temporary change in the external environment, support functions and marketing capabilities of the end of 2Q. allocate part of our business resources to external consulting. to strengthen the EUCALIA Group's overall sales capabilities. Total medical **SUPER**NURSE Increase in large orders Advance contracted projects and increase wins manage External Utilize the specialized human-Inquiries increased; by late 2Q we received multiple To promote the increased orders smoothly, reassign some ment resource assets owned by SUPER consulting large orders, including major hospitals with 500+ beds resources from Hospital management support. support NURSE to solve staffing issues at and public hospitals. medical and nursing-care sites. Start BPO business and expand DX solutions **R**eMedica Promote cross-selling of the newly launched BPO business and DX Others **E**pigno solutions added through M&A / capital and business alliances. MEDISTEP MEDISTEP Occupancy recovering; facility count up. Prioritize improving occupancy at new homes. New homes: KURACI Familia-Nishishinjuku & Solcias-Prioritize recovery of occupancy at KURACI Familia-Nishishinjuku Expand home-visit Senior Sakura and Solcias-Sakura. nursing and inrelated nome care support. business Overhaul the training framework. **G**plus Total senior Move-in referrals below plan. Fit it to our larger scale and accelerate the ramp-up of Expand real-estate life support Up YoY, but short of the initial target. inexperienced hires. support services Promote M&A and capital/business alliances Promote M&A and capital/business alliances Company-wide initiatives Proactive recruitment Proactive recruitment

<sup>(</sup>Notes) 1. For the Advanced Medical Equipment business, please refer to the disclosures of Sincere Co., Ltd. (TYO:7782).

<sup>2.</sup> For the Other Businesses segment, details are omitted because there are no major changes from the initial policy.

## Consolidated Balance Sheet Highlights

We will continue to invest for business growth while maintaining a high level of financial soundness.



(Notes) 1. Interest-bearing debt = Short-term loans + Current portion of long-term loans + Long-term loans + Lease obligations + Bonds payable 2. (Net Assets – Non-controlling Interests) ÷ Total Assets

## FY2025 Financial Forecast

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#### > FY2025 Financial Forecast

	E)/0004/40	FY2025/12			
(¥Mn)	FY2024/12	Forecast	YoY Cha	ange	
Net Sales	19,833	23,721	+3,888	+19.6%	
Gross profit	8,691	10,571	+1,879	+21.6%	
Margin	43.8%	44.6%	-	-	
Operating profit	2,292	2,925	+632	+27.6%	
Margin	11.6%	12.3%	-	-	
EBITDA <sup>1</sup>	3,599	4,443	+844	+23.5%	
Margin	18.1%	18.7%	-	-	
Profit attributable to owners of parent	2,025	2,608	+582	+28.7%	
Margin	10.2%	11.0%	-	-	

#### **Business Policy for 2025**

#### **Continue Organic Growth**

We will continue business growth focused on expanding the number of affiliated hospitals in our Total Medical Management Support Business. In the senior-related segment, i-life Inc. will fully launch its real estate-related services.

## Accelerate Proactive Investment in Professional Talent

While maintaining our operating profit margin, we will proactively invest in recruiting and developing high-caliber professional talent—a key strength of our group—to support future growth.

#### Initiate M&A for Non-Linear Growth

To achieve non-linear growth, we will initiate M&A and capital/business alliances to expand our business portfolio.

#### **Supplementary Notes on Forecast**

• The FY2025 forecast reflects the effect of tax loss carryforwards succeeded in connection with the absorption-type merger of Smart Scan Inc. (effective August 1, 2025).

## > FY2025 Forecast – Segment Breakdown

		E) (000 / / / 0	FY2025/12			
	(¥Mn)	FY2024/12	Forecast	YoY Cha	inge	
	■ Total medical management support	6,364	8,479	+2,115	+33.2%	
Net	■ Senior related business	6,867	8,131	+1,264	+18.4%	
Sales	Advanced medical equipment business	6,539	6,652	+113	+1.7%	
-	Others	63	459	+396	+624.5%	
10	■ Total medical management support	2,803	3,263	+459	+16.4%	
Segment Profit	■ Senior related business	308	619	+311	+100.6%	
nt Profi	Advanced medical equipment business	484	268	-217	-44.7%	
<b>+</b>	Others	-139	86	+226	-	

#### **Expansion Centered on Affiliated Hospitals**

Accelerate growth by increasing the number of affiliated hospitals and expanding external consulting services.

- Expecting approximately 5–8 new affiliated hospitals.
- External consulting services expected to grow approximately 100%.

## **Growth of i-life Inc. and Contribution from New Nursing Home**

- Anticipating continued growth in the core senior living referral service, as well as new real estate-related services.
- Expecting full-year revenue contribution and occupancy rate improvement from the newly acquired nursing home (KURACI Familia Nishi-Shinjuku), acquired in FY2024.

#### Consolidation of SmartScan Inc.

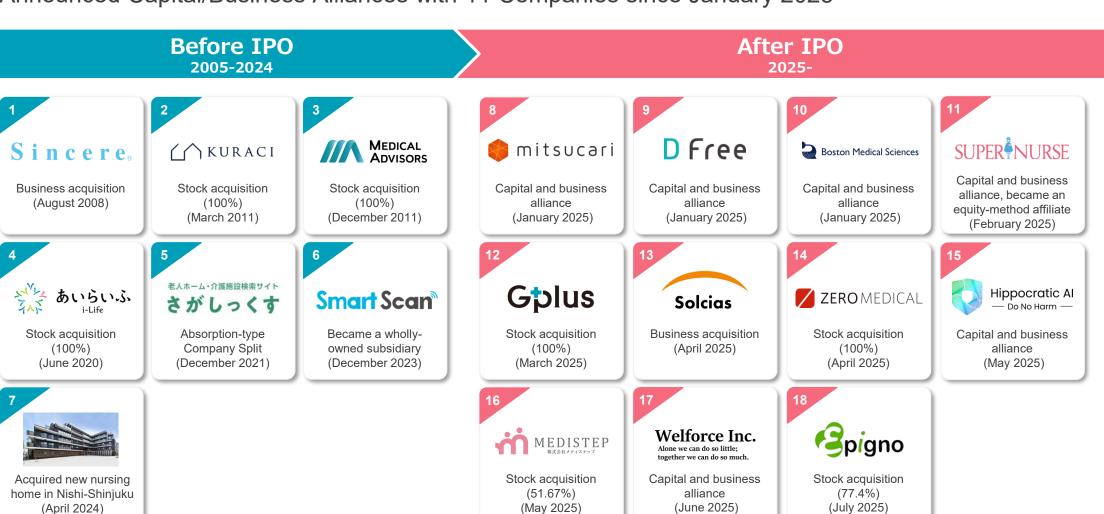
SmartScan Inc., previously a non-consolidated subsidiary, will become consolidated from December FY2025.

#### **Absence of One-time Expenses**

The impact from large-scale renovation expenses incurred in FY2024 at a facility operated by KURACI will disappear.

## ► M&A and Capital/Business Alliance Activities

Announced Capital/Business Alliances with 11 Companies since January 2025



## Direction of M&A/Alliances in Growth Strategy

Our M&A and partnership strategy is guided by the goal of enhancing our service lineup around our core business with affiliated hospitals, thereby pursuing added value that is unique to only EUCALIA can provide.

#### **Human Capital** Solutions (HR)

HR solutions, personnel recruitment & staffing addressing labor shortages through various BPO and external outsourcing services.







#### **Product / DX**

Leveraging EUCALIA's on-site operational insights to identify truly practical products, and internalizing usable digital transformation (DX) solutions.













#### Community-based Integrated Care (Facilities)

Acquiring nursing care facilities near partner hospitals creating unique added value through integrated medical and nursing care coordination, a strength unique to EUCALIA.





#### Welforce Inc.

together we can do so much

#### **Community-based Integrated Care (Senior Services)**

Providing comprehensive support solutions to create a worryfree elderly care society, by addressing various challenges associated with aging, such as home care, senior housing market needs, and related concerns.









## **▶** Synergy with Existing Businesses – New M&A/Alliances (2025)

Company Name	Business Description	Status	Synergy Area	Objectives
mitsucəri	Operates and develops "mitsucari," an HRTech solution that maximizes individual and organizational potential by analyzing personality and compatibility.	<ul> <li>Capital and business alliance (announced on 2025/1/8)</li> <li>Acquired approx. 9.2% of issued shares</li> </ul>	<ul> <li>Total medical management support</li> <li>Senior related business</li> </ul>	<ul> <li>Enhance medical and nursing facility environments and service quality using our HR solutions (aptitude assessment services).</li> </ul>
D Free	Plans, develops, and sells "DFree," a solution that reduces the burden associated with incontinence care.	<ul> <li>Capital and business alliance (announced on 2025/1/8)</li> <li>Acquired approx. 4.1% of issued shares</li> </ul>	<ul> <li>Total medical management support</li> <li>Senior related business</li> </ul>	Improve operational efficiency and service quality at medical and nursing facilities using DFree, a urinary prediction device.
Boston Medical Sciences	Develops and deploys a non-invasive colorectal cancer screening AI system.	<ul> <li>Capital and business alliance (announced on 2025/1/31)</li> <li>Acquired approx. 1.1% of issued shares</li> </ul>	<ul> <li>Total medical management support</li> <li>Others</li> </ul>	<ul> <li>Improve work efficiency of physicians and nurses.</li> <li>Offer easy screening for colorectal cancer enabling early detection and early treatment.</li> </ul>
SUPER♣NURSE	Provides nursing staff placement & dispatch services, home-visit nursing (home care support), health management & disease management support, foreign patient acceptance services.	<ul> <li>Capital and business alliance (announced on 2025/2/14)</li> <li>Became an equity-method affiliate Acquired approx. 28.4% of issued shares</li> </ul>	<ul> <li>Total medical management support</li> <li>Senior related business</li> </ul>	<ul> <li>Create new mechanisms addressing medical/nursing workforce issues by combining specialized nurse staffing services with EUCALIA's hospital management expertise.</li> </ul>

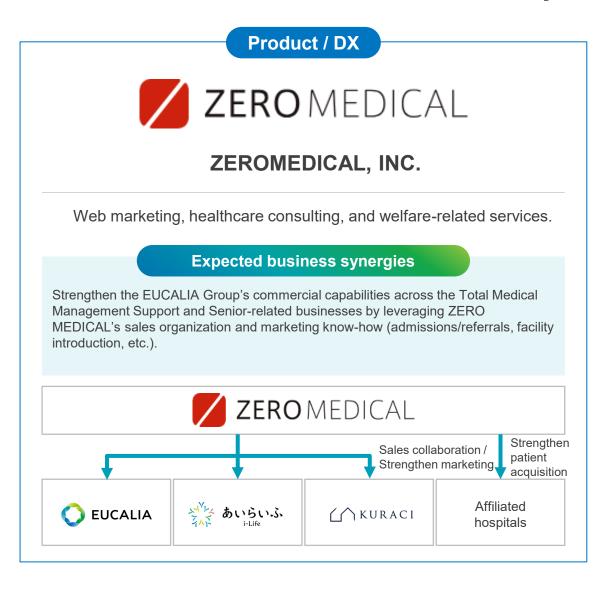
## **▶** Synergy with Existing Businesses – New M&A/Alliances (2025)

Company Name	Business Description	Status	Synergy Area	Objectives
Gplus	Inheritance-focused real estate services—consulting; brokerage, acquisitions & resale; rental management of income properties; and insurance agency.	<ul> <li>Stock acquisition (announced on 2025/3/17)</li> <li>Acquired 100 % of issued shares.</li> </ul>	<ul> <li>Total medical management support</li> <li>Senior related business</li> </ul>	<ul> <li>By collaborating with Gplus, build a comprehensive and robust support framework to address issues related to real estate owned by the elderly and their families.</li> </ul>
Solcias	Operates serviced senior housing and day-service facilities (a total of five locations).	<ul> <li>Business acquisition (announced on 2025/4/1)</li> <li>Obtained senior-housing operations via simplified absorption-type company split.</li> </ul>	<ul> <li>Total medical management support</li> <li>Senior related business</li> </ul>	Strengthen the collaborative healthcare framework with Sakura Central Hospital (an affiliated hospital) by standardizing assessment procedures for facility residents and providing rehabilitation-linked programs to the hospital and its patients.
<b>ZERO</b> MEDICAL	Consulting and web-media services for healthcare and elderly care, advancing SDGs and CSV-driven management.	<ul> <li>Stock acquisition (announced on 2025/4/25)</li> <li>Acquired 100 % of issued shares.</li> </ul>	<ul> <li>Total medical management support</li> <li>Senior related business</li> </ul>	Establish and enhance an inside sales framework and web marketing structure in the medical and nursing care industry.
Hippocratic AI — Do No Harm —	Develops large language models (LLMs) with a focus on safety in the healthcare field, and engages in the business of developing healthcarespecific generative AI agents.	<ul> <li>Capital and business alliance (announced on 2025/5/7)</li> <li>Acquired approx. 0.069 % of issued shares.</li> </ul>	<ul> <li>Total medical management support</li> <li>Others</li> </ul>	<ul> <li>Co-develop a Japanese-compatible LLM with Hippocratic AI and leverage the resulting safety-focused generative AI healthcare agents to reduce the burden on medical professionals and improve operational efficiency.</li> </ul>

## **▶** Synergy with Existing Businesses – New M&A/Alliances (2025)

Company Name	Business Description	Status	Synergy Area	Objectives
MEDISTEP 株式会社メディステップ	Operates the home-visit nursing service "Ouchi no Kango" and the inhome care-management office "Ouchi no Care Plan," among others.	<ul> <li>Stock acquisition (announced on 2025/5/15)</li> <li>Acquired 51.67 % of issued shares.</li> </ul>	<ul> <li>Total medical management support</li> <li>Senior related business</li> </ul>	<ul> <li>Leverage group-wide collaboration (including this company) to create safe living environments for seniors and provide residential-support services that help solve the challenges of an urban aging society.</li> </ul>
Welforce Inc. Alone we can do so little; together we can do so much.	Operates care facilities able to admit elderly people who require medical care, etc.	<ul> <li>Capital and business alliance (announced on 2025/6/5)</li> <li>Acquired 19.7% of issued shares.</li> </ul>	<ul> <li>Total medical management support</li> <li>Senior related business</li> </ul>	Strengthen collaboration between healthcare and long-term care, establish an environment enabling end-of-life care with peace of mind, reduce the burden on professionals, and improve service quality.
<b>E</b> pigno	Management systems for medical and nursing-care institutions; consulting services.	<ul> <li>Stock acquisition (announced on 2025/6/5)</li> <li>Acquired 77.4% of issued shares</li> </ul>	Total medical management support	Address workforce issues at medical institutions by accelerating DX— visualizing staff skills, optimizing staffing/shifts with AI, and leveraging HR data to enhance management support.

## New Subsidiaries from M&A / Capital & Business Alliances (1/2)



#### **Human Capital Solutions (HR)**



#### **Epigno Corporation**

Management systems for medical and nursing-care institutions; consulting.

#### **Expected business synergies**

- Establish a more effective support framework for workforce challenges at healthcare setting.
- Use Epigno's products to visualize staff skills and optimize assignments, addressing structural issues (shortages, overwork).
- Feed back EUCALIA's hospital-management know-how into the products to increase value.



## ► New Subsidiaries from M&A / Capital & Business Alliances (2/2)

## Community-based Integrated Care (Facilities)



## **Solcias Series** (Solcias-Sakura and four other sites)

Service-oriented senior housing and day-service centers.

#### **Expected business synergies**

- Promote a model case of a community-based integrated care system.
- In collaboration with nearby partner Sakura Central Hospital, advance healthcare—nursing-care linkages; improve care quality for residents; and proactively drive care DX, building a framework for seamless information sharing between healthcare and long-term care.



#### **Community-based Integrated Care (Senior Services)**

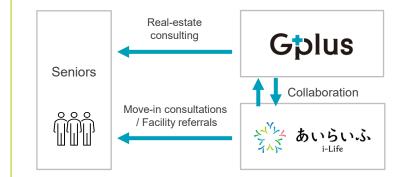


**Gplus Co., Ltd.** 

Real-estate services (inheritance consulting, brokerage, purchase & resale).

#### **Expected business synergies**

- Expand real-estate support services for seniors.
- Leverage Gplus's expert network to propose optimal solutions to issues related to inheritance and relocation, enabling faster and more efficient decision-making.



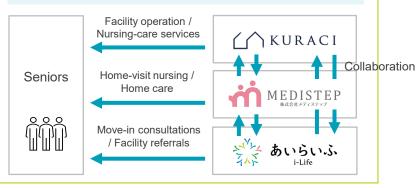


#### Medistep Inc.

Operates home-visit nursing stations and care-management offices.

#### **Expected business synergies**

- Broaden support services for senior living.
- By linking home-visit nursing with EUCALIA's admissions/referrals and facility operators (e.g., KURACI), provide services that address seniors' needs both at home and at facilities.



## ► Capital and Business Alliance with Hippocratic Al Inc.

**Product / DX** 

Through a strategic partnership with Hippocratic AI Inc., a pioneer and global leader in generative-AI healthcare agent, we aim to improve patient outcomes and address physician shortages by providing hospitals nationwide with conversational generative-AI healthcare agent specialized in non-diagnostic patient-support





Co-develop a Japanese-capable conversational generative-Al healthcare agent.

## ► Establishment of ReMedica Inc. as a strategic subsidiary

To promptly address chronic staffing shortages at healthcare worksites, we have launched a BPO¹ business specializing in the medical and nursing-care domains.







#### Chronic staff shortages

Heavier workloads per person leave less time for core care; operations stall.



Work relies on tacit know-how; only a few can handle key tasks.



Heavy burdens push veterans out; newcomers churn, deepening the shortage.



#### Lower care quality

Lower care quality erodes trust and satisfaction, threatening continuity.



#### Operational inefficiency

DX stalls; legacy, inefficient workflows persist across the organization.



#### Higher hiring costs

Hiring and outsourcing costs keep climbing, straining management.

### **ReMedica**

By improving operational efficiency and promoting labor-saving, we aim to reduce the management burden on medical institutions and nursing-care facilities and help create an environment where limited personnel can concentrate on truly essential duties—ultimately realizing a society where everyone on the front lines can work with vitality.

Provision of high-quality services leveraging management know-how



Labor-saving and efficiency through technology



#### **BPO** service

Support centered on receipt (medical fee billing) operations, medical clerical work, and back-office functions such as general affairs/HR, accounting, and information systems, as well as support for the introduction and operation of DX solutions.

- Consulting service
- Business-support systems service
- Education/training and humanresource development service
- Contact center service

(Notes) 1. BPO = Business Process Outsourcing.

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## Introduction of Shareholder Benefits Program

To deepen understanding of our Group's businesses, enhance the appeal of investing in our shares, and encourage more shareholders to hold our stock over the medium term, we will introduce a shareholder benefits program.

1

#### 10 share units (1,000 shares or more):

Receive one complimentary "Smart Brain Dock" screening (valued at 22,500 yen, excluding tax).

2

#### 6 share units (600 shares or more):

Receive one "Smart Brain Dock" screening at a 50% discount (11,250 yen, excluding tax).

3

#### 1 share unit (100 shares or more):

Receive one "Smart Brain Dock" screening at a discounted price of 17,500 yen (5,000 yen discount, excluding tax).

Record date: The initial record date will be the last day of December 2025, and thereafter the last day of December each year.

Eligible shareholders: Shareholders listed in the shareholder register as holding 100 shares (1 share unit) or more as of the record date.

Timing and method of distribution: Around mid-March, a Shareholder Benefit Guide will be mailed to the address recorded in the shareholder register.

#### **What is Smart Brain Dock?**

"Smart Brain Dock" is a preventive screening service operated by our company that enables the early detection of brain abnormalities not discoverable through standard health checkups.

We offer MRI scans at convenient locations nationwide at an affordable price, making it easy for individuals to undergo regular screenings.

https://smartdock.jp/

## 4 Appendix

- 1 EUCALIA Group Overview
- **2 FY2025 Third Quarter Results**
- **3 FY2025 Financial Forecast**
- 4 Appendix

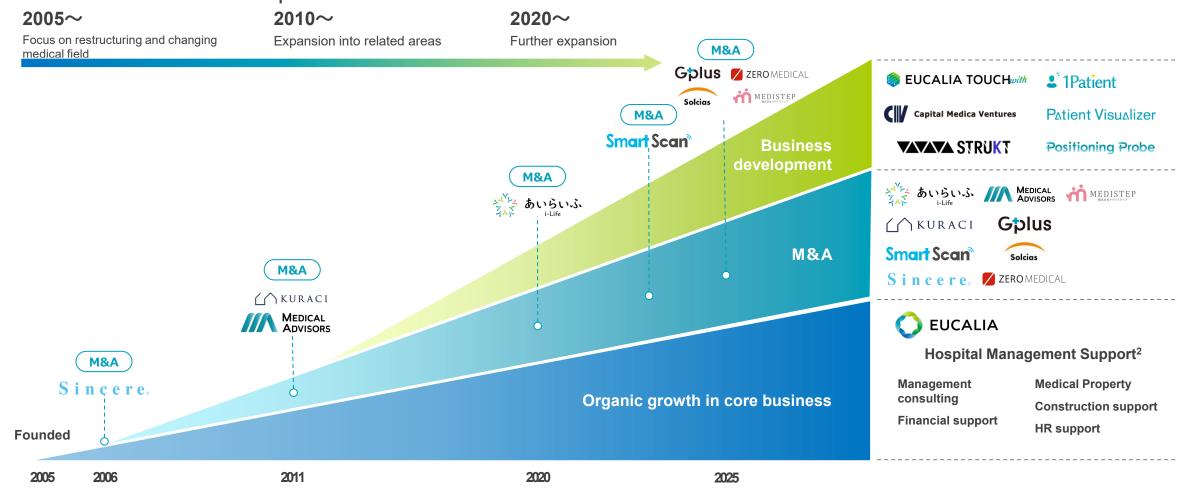
# **Company Profile**

Company Name	EUCALIA Inc.
Established	February, 2005
Address	Kasumigaseki Bldg. 19F, 3-2-5 Kasumigaseki, Chiyoda-ku, Tokyo 100- 6019, Japan
Share Capital	8,534 Million Yen (As of March, 2025)
Stock Code	286A
Stock Listings	Growth Market of the Tokyo Stock Exchange
Certification & Accreditation	WSA-IS-137 ISMS-RC ISMS ISRUIS  Work with Pride  D&I AWARD BEST WORK PLACE For diversity X inclusion  2024 Test Work Place For diversity X inclusion  2024 2024



# ► History of EUCALIA Group¹

Achieving growth based on hospital management support business, the foundation of the company, combined with new business development and M&A



(Notes) 1. Some services are omitted to make the history easier to visualize

<sup>2.</sup> Hospital Management Support is a generic term for services provided to affiliated hospital (excluding Medical Advisors, STRUKT)

<sup>3.</sup> This slide is for illustrative purposes only and is not a guarantee of revenue increase as described

# **▶** List of Group Companies <sup>1</sup>

(Notes)



<sup>1.</sup> Only the major affiliated companies are shown. In addition to those listed, the Company has ten consolidated subsidiaries; two unconsolidated subsidiaries (including one investment limited partnership); one equitymethod affiliate; and five non-equity-method affiliates (three affiliated companies and two investment limited partnerships).

## ► Highly Sophisticated Professional Team¹

Aiming to realize the continuous growth of hospitals and us through unlocking the potential of hospitals and satisfying the client needs by EUCALIA's professional working team















## Affiliated Hospital Support Model<sup>1</sup>

Introduction Cash-out stage / risk of insolvency

**Build-Up** Return to profit, improve cash flow

**Stabilization Higher profitability, growth CAPEX** 

Management Phase

(Affiliated Hospital Profit Improvement Illustration)

## **Management-Improvement** Support



### **Strategic Planning Team**

Formulates business plans, builds management-control systems, optimises cost structure



#### **Medical Assistants Team**

Healthcare-professional unit providing clinical-office support, training, outsourcing, etc.



#### **Finance Team**

Arranges asset sales, lease-backs and refinancing of hospital real estate; supports fund-raising

Details of Support (Profit)

Phased support begins after Management-Improvement Support is launched.

affiliated hospitals.

Beyond routine support, we promote additional,

project-based initiatives to drive further growth for our

**On-Site Improvement** Support











#### **Solutions Teams**

- Develops facility-maintenance plans (Property Team) 3
- Optimises the purchasing system for pharmaceuticals and medical supplies (Supply Team)
- Supports recruitment and establishes HR / labor management systems (HR Team)
- 4 Promotes in-hospital DX initiatives (DX Team)

**Project Support** 



## **Social Medical Corporation Conversion Project**

Assists affiliated hospitals with Social Medical Corporation conversion.



## Hospital Reconstruction Project

Guides affiliated hospitals through new-build projects, from vision setting to construction financing.

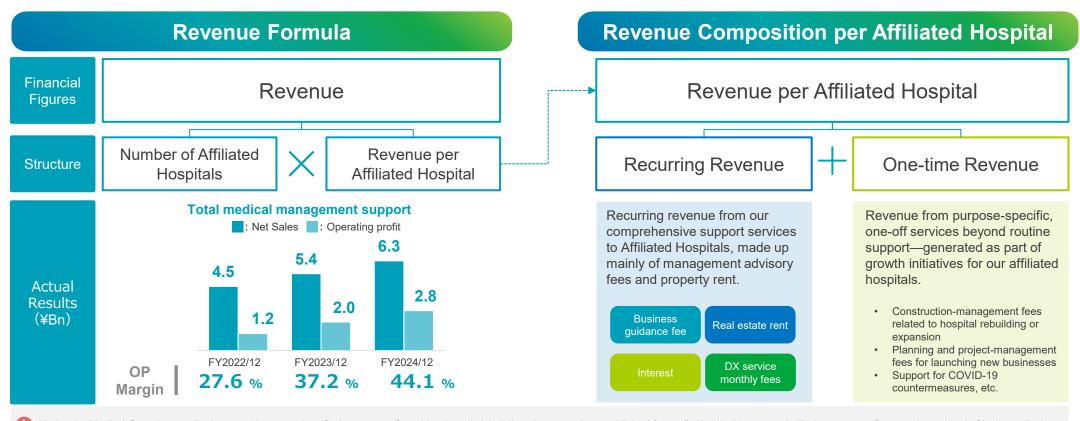
One-time Revenue

Recurring Revenue

1. This diagram illustrates a basic pattern of how our support for affiliated hospitals expands. It is for illustrative purposes only and does not indicate actual performance.

## ▶ Revenue Model for Supporting Affiliated Hospitals

As we deepen management-improvement efforts and broaden the scope of support, revenue per client expands. The majority of revenue is recurring.



Under the Medical Care Act, medical corporations are classified as non-profit entities (see Article 54) and may not be established for profit (Article 7, paragraph 7); thus, non-profit status is required of both medical corporations and their medical institutions. Accordingly, when our company—a for-profit entity—provides support for the management of medical institutions operated by medical corporations, we first confirm that such support does not violate the non-profit confirmation standards set forth in "Concerning the Confirmation of the Founders of Medical Institutions and the Confirmation of Non-Profit Status" (MHLW Notification No. 0330-4, March 30, 2012). Examples of these standards include: employees of the for-profit corporation do not concurrently serve as members or directors of the medical corporation, and no dividends or other distributions of profit that would bypass the non-profit requirement are made to the for-profit corporation. Only after this confirmation do we provide various support services and receive remuneration.

# List of Affiliated Hospitals<sup>1</sup>

# Kinki/Chugoku regions [Osaka] Hara Hospital · Seiyuu Hospital

### [Hyogo]

Maikodai Hospital

#### [Okayama]

- · Tsuyama Daiichi Hospital
- Taira Hospital

#### [Yamaguchi]

· Hikari Central Hospital

## Kyushu/Okinawa Region

#### [Oita]

Oita Advanced Diagnostic Imaging Center ※

#### [Fukuoka]

· Shin Nakama Hospital

#### [Okinawa]

- Kuda Hospital
- · Kanna Hospital

※ · · · Non-hospital facilities (clinics, etc.)

# Hokkaido/Tohoku Region

#### [Hokkaido]

- · Sapporo Central Hospital
- Atsuta Central Clinic ※
- Ishibashi Hospital
- · Asahiyama Hospital
- Miki Mental Clinic ※
- Sapporo Doto Hospital
- · Higashi Sapporo Hospital
- · Shin Sapporo Howakai Hospital
- Ashiribetsu Hospital

- Hiragishi Hospital
- Kitanomine Hospital
- Takikawa Mental Clinic ※

#### [Miyagi]

Munakata Yasuhiko Clinic ※

## **Kanto region**

#### [Gunma]

Zenshu-kai Hospital

#### [Tochigi]

Haga Central Hospital

#### [Saitama]

- · Kawaguchi Kogyo General Hospital
- Kawaguchi Kogyo Breast Clinic ※
- · Musashino General Hospital
- Honkawagoe Hospital
- Shin-Shiraoka Hospital
- Ando Hospital
- · Kobayashi Hospital

#### [Chiba]

Sakura Central Hospital

#### [Tokyo]

- Kanamachi Central Hospital
- Kokoro no Hospital Machida
- Medical Check Studio Tokyo Ginza Clinic ※

#### [Kanagawa]

- · Sagami-Rinkan Hospital
- Suzuki Hospital

1. as of September 2025 (Notes)

## Management Team



Chairman and Director FURUKAWA Jun

- · The founder of EUCALIA Inc.
- Certified Public Accountant
- Joined Chuo Audit Corporation in 1997
- Established EUCALIA Inc. in 2005



President and Representative Director

MISAWA Hideo

- Joined Goldman Sachs Japan Co. in 1998
- Joined EUCALIA Inc. in 2020 after served as Managing Director of Dome Corporation
- General manager of the University of Tokyo's American football team



Director NISHIMURA Yoshikazu

- Acute care doctor
- Attending doctor of anesthesiology
- Member of Japan DMAT
- Joined EUCALIA Inc. after working as Physician at Chiba University Hospital and Assistant Professor at Yokohama City University Hospital



Outside Director / Audit and Supervisory Committee Member

### SUTO Shuji

- Certified Public Accountant
- Served as Senior Partner of ShinNihon LLC (changed as Ernst & Young ShinNihon LLC)



Outside Director / Audit and Supervisory Committee Member

#### **SUGIYAMA Fumino**

 Representative Director of NPO Tokyo Rainbow Pride Outside Director / Audit and Supervisory Committee Member

#### **IKEJIRI Shiho**

- Attorney at Law.
- After completing his studies at Waseda University Law School, joined Mitsui Law Office.



Executive officer
YAMADA Kazuhiro



**ABE Katsumi** 



Executive officer

OGAWA Kazunari



Executive officer
YAMANE Naoki

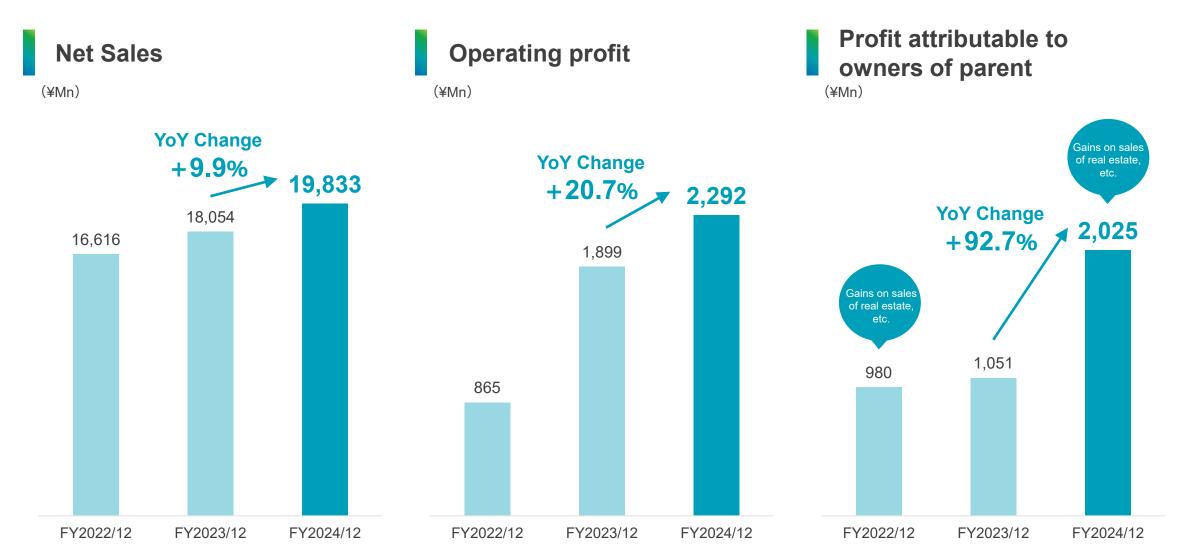


Executive officer ARAKI Daiya



Executive officer
TAKAHASHI Norihisa

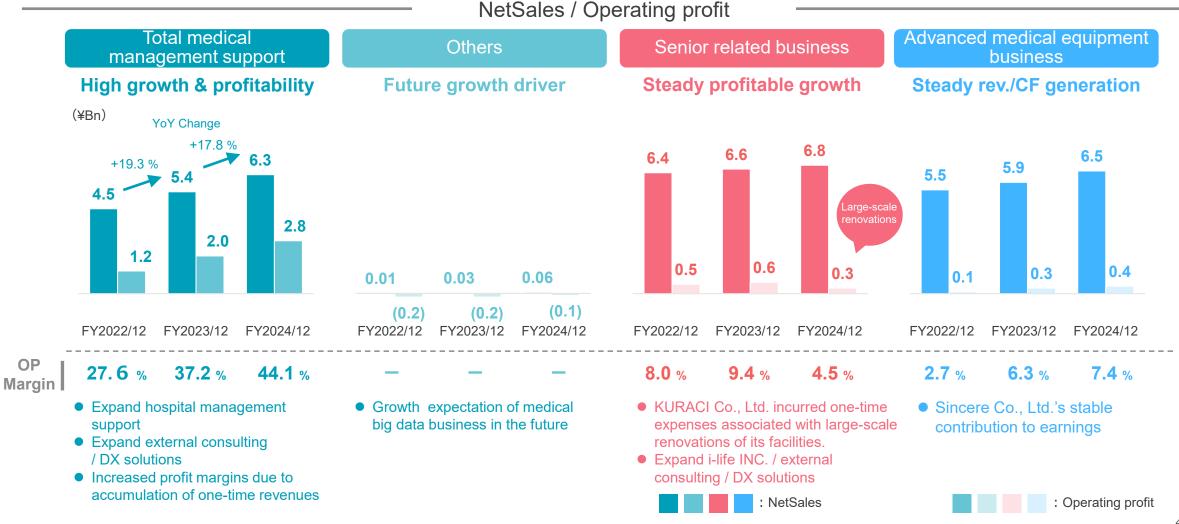
# ▶ Trends in Full-year Consolidated Operating Performance



(Notes) 1. Due to the termination of partnership with our company and improvements in the financial condition of affiliated hospitals, real estate assets such as land and buildings owned by us were sold (including repurchases by affiliated hospitals), resulting in the recording of extraordinary income.

# **▶** Segment Performance Highlights (FY2022–FY2024)

Growing profit in each segment from FY2022/12 to FY2024/12, particularly in total medical management support



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